

National GP Patient Survey 2020

The results of the 2020 National GP Patient Survey have now been released. We would like to say THANK YOU to all our patients who responded to the survey.

We are delighted to report that Topcliffe Surgery scored higher than the local CCG and national average in every question.

WHERE PATIENT EXPERIENCE IS BEST AT TOPCLIFFE SURGERY:

SURVEY QUESTION	TOPCLIFFE SURGERY %	LOCAL CCG AVERAGE %	NATIONAL AVERAGE %
% of respondents who usually get to see or speak to their preferred GP when they would like to	87	52	45
% of respondents who were offered a choice of appointment when they last tried to make a general practice appointment	91	68	60
% of respondents who describe their experience of making an appointment good	97	75	65
TOPCLIFFE SURGERY HAS SCORED HIGHER THAN THEIR CCG AVERAGE IN EVERY QUESTION			

For full details of the results please see: <https://www.gp-patient.co.uk/>